Fast Response

Back in Business

Emergency Procedures Planning

24/7/365 Priority Response

Comprehensive Suite of Services

Why ServiceMaster Clean?

866 RECOVER.®
YOUR RAPID RESPONSE TEAM.
The faster you respond, the faster you’re back in business.

In the last 10 years, the United States has experienced an average of 27 catastrophes per year that have cost businesses billions of dollars.

Whether you experience flooding, fire or an act of Mother Nature, lost time at your business can become lost customers, revenue, inventory and property. Water and smoke-damaged items, as well as structural damage, become unsalvageable without swift, effective action. Will you and your employees know who to call to contain the damage, minimize disruptions to you and your clients and get your site back in operation? Make sure your business is prepared with 866 RECOVER.
From emergency procedures planning through mitigation, 866 RECOVER® gets you back in business.

Part of any strong business plan is planning for emergencies and natural disasters. At ServiceMaster Clean® we know that lost time for your business is lost revenue and potentially lost customers. Get the peace of mind that comes with 866 RECOVER®, a program that minimizes business and financial disruptions in the event of property damage or loss.

866 RECOVER provides comprehensive services from emergency procedures planning to mitigation and reconstruction with large-loss capabilities. 866 RECOVER also guarantees priority emergency response service. In the event of an emergency or a regional or national disaster, simply call 1-866-RECOVER and your business will receive the response and technical expertise it needs to return to business as usual—quickly.

866 RECOVER®
- 24/7/365 emergency response
- Experts in emergency mitigation and property recovery
- Locally-owned businesses, backed by national resources
- Proven restoration procedures and technology
- Breadth of services to cover your business from pre-loss planning through post-loss reconstruction
- Work with major insurance companies and self-insured businesses
- Competitive, industry-approved rates
- Real-time reports to help with your budgeting and risk management review
- Consistent results, coast-to-coast
- Centralized billing
A business is at its best when it is prepared for anything. 866 RECOVER® provides total assistance with your emergency procedures planning. Making sure your business knows what to do and who to call in an emergency can make the difference in lost customers, revenue, inventory and property.

Participating in the 866 RECOVER program includes access to an easy-to-use emergency procedures template. Simply complete and implement with your employees. If your company needs a larger contingency plan, ServiceMaster can assist by putting you in touch with the appropriate individuals.
After enrolling, one call to 1-866-RECOVER will bring you 24/7/365 emergency response. Even when disasters occur that affect whole regions, your facility will get priority service and the attention it needs to quickly recover and get back to business. Emergency services will begin within two to four hours of the initial call when required.* And, because you have enrolled in 866 RECOVER®, we are familiar with your business, and we will respond with the proper manpower and equipment specifically for your site. When time is of the essence, we put our 50+ years of experience into high gear to protect your business.

*866 RECOVER accounts receive priority service in all catastrophic events; calls must be placed through 1-866-RECOVER. Due to the severity of the disaster, initial response time may differ.

866 RECOVER® provides access to complete loss recovery services. No matter what the scope of the damage is, one call to 1-866-RECOVER secures your availability to any and all the services you require. Each one of our services includes pre-approved insurance industry pricing and centralized billing and communications.

**Services may include:**
- Fire and Smoke Restoration
- Water Damage Mitigation
- Drying and Dehumidification
- Document Drying and Recovery
- Building Stabilization
- Controlled Demolition
- Safety and Compliance
- Project Management and Consultation Services
- Reconstruction Services with Large-loss Capabilities
ServiceMaster Clean® provides one of the broadest offerings of commercial loss management services—with the shortest response time in the industry. We provide the coverage, experience, financial stability and reconstruction capabilities that every business needs in the event of a loss and priority emergency response when it’s needed most.

Our national 866 RECOVER® network can handle disasters of any magnitude 24/7/365. We even restored the Pentagon after 9/11 and assisted in restoring New Orleans International Airport following Hurricane Katrina. Our national coverage and localized response give you direct access to the resources and financial strength of a national company, along with the personal contact, integrity and honesty that you expect to find locally.

Thanks to 866 RECOVER, you can now prepare for the unexpected and minimize business and financial disruptions in the event of a loss. With leading innovations, fast response time and a wide array of available services, getting you back in business quickly is our number one priority. After all, service isn’t our middle name. It comes first.

Why ServiceMaster Clean®?

Enroll in 866 RECOVER today.

1-866-RECOVER
(1-866-732-6837)

Nationwide Emergency Response